



MOSCONE CENTER

747 Howard Street ~ San Francisco, CA 94103 ~ Phone: 415-974-4080 ~ FAX: 415-974-4065

TELECOMMUNICATIONS ORDER FORM 2026

CONTACT INFORMATION

| | | |
|-------------------------|----------------|-----------|
| Event Name: | Event Date(s): | |
| Company: | Booth Number: | |
| E-Mail: | Phone: | |
| SEND INVOICE TO: | | |
| Company: | Attn: | |
| Address: | | |
| City: | State: | Zip Code: |
| E-Mail: | Phone: | |

Terms and Conditions

1. Moscone Facility Services (MFS) is the exclusive internet/networking services provider for the Moscone Center.
2. This order form gives MFS authorization to:
 - a. Provide services (rearrangement and/or disconnection of service and equipment) and to handle negotiations of telecommunications services and equipment
 - b. Make appropriate charges on the credit card provided

3. **Service cancellations and refunds:**

| Order Changes/Cancellations | Fee |
|--|----------|
| Returned check service charge | \$25.00 |
| Move an installed line | \$100.00 |
| Lost/damaged telephone instruments | \$100.00 |
| Internet/Phone Line cancellation before installation | \$50.00 |
| Phone order cancellation after installation | 50% |
| Internet order cancellation after installation | 50% |

**THERE WILL BE NO CANCELLATION OF ANY SERVICES AFTER EVENT BEGINS
SERVICE REFUNDS WILL BE MADE WITHIN 30 DAYS OF THE EVENT CLOSE DATE**

3. **Equipment procedures:**

- a. Customer provided Wi-Fi access points are **prohibited**. Violation of this term is cause for service disconnection without refund.
- b. Exhibitors are responsible for maintaining and returning equipment to the Service Desk after the show
- c. Rental equipment provided remains the property of MFS
- d. Only MFS personnel are authorized to modify system wiring and cabling
- e. All exhibitors bringing equipment must comply with F.C.C. regulations

METHOD OF PAYMENT

Services will not be provided until completed order form and payment is received
REMAINING BALANCES WILL BE APPLIED TO CREDIT CARD ON FILE

Payment by Check: Check (must ALSO enclose CC number)

Payment by Credit Card: American Express MasterCard Visa

Credit Card Number: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____

Print Name on Card: _____

Expiration Date: _____

Card Holder Signature: _____

Security Code: _____

Please fax/email/mail order form along with payment to:

Moscone Facility Services
Attn: Telecommunications Department
747 Howard Street
San Francisco, CA 94103-3118

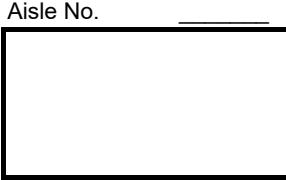
TELECOMMUNICATIONS ORDER FORM 2026

Moscone Center ~ 747 Howard Street ~ San Francisco, CA 94103 ~ Phone: 415-974-4080 ~ FAX: 415-974-4065

| Event Name: | Service Dates: | | | |
|--|--|--------------------|---------|--|
| Company : | Booth Number: | | | |
| On-Site Contact: | Phone: | | | |
| | Advanced Rate 10 business days before event | Standard Rate | TOTAL | Includes: |
| INTERNET SERVICES | | | | |
| Economy Plus (wired only) | ____ x \$800.00 | ____ x \$900.00 | = _____ | 1 Access code for 1 device up to 1Mbps shared |
| Standard Internet (wired only) | ____ x \$1,295.00 | ____ x \$1,495.00 | = _____ | 1 Access code for 1 device up to 10Mbps shared |
| Standard Wireless (wireless only) | ____ x \$1,000.00 | ____ x \$1,050.00 | = _____ | 1 Access code for 1 device up to 10Mbps shared |
| Show Connect (Dedicated Internet Access) | | | | |
| ShowConnect 3 | ____ x \$4,195.00 | ____ x \$4,695.00 | = _____ | |
| ShowConnect 6 | ____ x \$6,495.00 | ____ x \$7,095.00 | = _____ | All ShowConnect Services include 250 RFC1918 private IP addresses. DHCP is enabled by default. Routers and/or firewalls are permitted. Wi-Fi access available. NO customer provided wireless AP or routers are permitted. |
| ShowConnect 10 | ____ x \$10,995.00 | ____ x \$11,995.00 | = _____ | |
| ShowConnect 15 | ____ x \$12,995.00 | ____ x \$14,495.00 | = _____ | |
| ShowConnect 20 | ____ x \$15,995.00 | ____ x \$17,995.00 | = _____ | |
| Additional Services | | | | |
| Additional Bandwidth (per Meg) | ____ x \$1,000.00 | ____ x \$1,250.00 | = _____ | * Can be added to ShowConnect only |
| Additional Access Code | ____ x \$195.00 | ____ x \$220.00 | = _____ | * Can be added to Standard Internet and Standard Wireless only |
| Additional Location | ____ x \$800.00 | ____ x \$900.00 | = _____ | * Can be added to ShowConnect only |
| Each additional Ethernet Cable | ____ x \$80.00 | ____ x \$110.00 | = _____ | under 50 feet |
| Each additional Ethernet Cable | ____ x \$110.00 | ____ x \$150.00 | = _____ | |
| Ethernet Switch Rental | ____ x \$195.00 | ____ x \$250.00 | = _____ | 8, 16, or 24 port unmanaged switch |
| TOTAL DUE FOR ALL SERVICES | | | | = _____ |
| <p>Please Note: Customer/exhibitor provided wireless AP/router are not permitted on site.</p> <p>All 802.11 wireless/RF will be provided by Moscone Facility Services.</p> <p>Please email customer service, internet@moscone.com, with any questions and we will be happy to assist you.</p> | | | | |

Please specify Internet drop location in booth drawing below or attach floorplan

Aisle No. _____



Front of Booth

Aisle No. _____

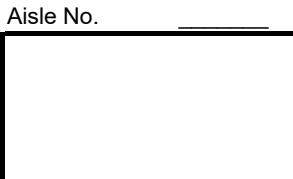
| | |
|---------------------|-------|
| MFS USE ONLY | |
| Last 4-digits: | _____ |
| Process Date: | _____ |
| Amount: | _____ |
| Add'l Charge: | _____ |
| Extension No: | _____ |

| Event Name: | Service Dates: | | | |
|-----------------------------------|--|------------------|---------|---|
| Company : | Booth Number: | | | |
| Contact On-Site: | Phone: | | | |
| | Advanced Rate 10 business days before event | Standard Rate | TOTAL | Includes: |
| TELEPHONE SERVICES | | | | |
| Single Line Telephone | _____ x \$250.00 | _____ x \$295.00 | = _____ | * Dial '9' to access outside line |
| Multi Line Telephone | _____ x \$305.00 | _____ x \$355.00 | = _____ | * Touch-Tone telephone instrument, telephone line and dial tone |
| Speaker Telephone | _____ x \$305.00 | _____ x \$355.00 | = _____ | |
| Conference Telephone | _____ x \$500.00 | _____ x \$550.00 | = _____ | * Voice/Fax/Data analog unrestricted telephone service |
| Deposit for Usage Charge | _____ x \$10.00 | _____ x \$10.00 | = _____ | |
| Additional Services | | | | |
| Restricted Calls | _____ x \$15.00 | _____ x \$15.00 | = _____ | |
| Call Waiting | _____ x \$15.00 | _____ x \$15.00 | = _____ | * <i>All calls including local and long distance are charged on a per minute basis. This includes telephones used for dial-up service</i> |
| Remove Dial '9' Feature | _____ x \$15.00 | _____ x \$15.00 | = _____ | |
| Voicemail | _____ x \$25.00 | _____ x \$25.00 | = _____ | |
| TOTAL DUE FOR ALL SERVICES | | | = _____ | |

* Unused deposit balances are refundable

Please email customer service, internet@moscone.com, with any questions and we will be happy to assist you.

Please specify phone and/or Internet location in booth-drawing below or attach floorplan



Aisle No. _____

| | |
|---------------------|-------|
| MFS USE ONLY | |
| Last 4-digits: | _____ |
| Process Date: | _____ |
| Amount: | _____ |
| Add'l Charge: | _____ |
| Extension No: | _____ |